

ROWAN VOCATIONAL OPPORTUNITIES, INC.
Stakeholders Satisfaction Survey
2019
RVO & CVO

11/27/2019

Total # Surveys Returned 75

Please return the survey by 11-1-19. You may mail it to 2728 Old Concord Road, Salisbury, NC 28146, fax to 704-633-6224 or scan/email to Tammy Lemmons (tammy@rowanvocopp.org).

Please check the box that best describes your answer to each question below.

	Excellent	Above Average	Average	Below Average	Poor	N/A
How would you rate communication between RVO/CVO staff and you, the stakeholders of the program?	64%	29%	7%			1%
How would you rate the level of understanding and cultural sensitivity of the RVO/CVO staff?	67%	24%	5%	1%		3%
How would you rate the level of cultural or linguistic appropriateness of the RVO/CVO staff?	60%	25%	7%			5%
How would you rate RVO/CVO efforts to provide community activities and integration for the program participants?	61%	27%	5%	3%		4%
Overall, please rate your satisfaction with RVO/CVO.	68%	28%	3%			